Send Save As Print Reset

NOTE: This form is compatible with Acrobat Reader v8 or higher. If the 'Send' button doesn't work (by opening an email message), select 'Save As' to save the completed form locally and then attach it to an email message addressed to constituent.desk@doj.state.or.us.

Child Support Grievance Form

If you have a dispute with a child support office, please try to resolve the problem with staff or supervisors in that office before you file a grievance (formal complaint). Each local office should have a complaint process for you to use. The child support office cannot discriminate against you for filing a complaint or grievance.

If you believe you were treated unfairly or your support case was not handled the right way, and you are unable to resolve your complaint through your local office, report it on this form. Send the completed form to: *Constituent Liaison, Child Support Program, 1162 Court Street NE, Salem, OR 97301.*

Your name: _____ Daytime Phone: _____

Case Name (if different) _____ Child Support Case Number: _____

Address: _____
(Street)

_____
(City) (State) (Zip Code)

PLEASE READ THIS PART BEFORE FILING A GRIEVANCE:

The Child Support Program must follow the requirements of federal and state laws when deciding and taking actions. We realize that sometimes people do not agree with these actions or decisions. However, if your complaint is about an action the law says we must do or can do, we cannot continue with your grievance using this formal process. We will keep working with you to resolve the issue(s). Some examples of issues we cannot address using this formal process include child support order amounts, income withholding as required by law, and actions taken by other agencies or states. For more specific information see OAR 137-055-1600.

Oregon Child Support office you want to report: _____

Describe your complaint here. **Be sure to sign and date the form on the next page.**

Signed:_____ **Date:** _____

NOTE: Your signature is not required when submitting this form electronically via email.