

OREGON CHILD SUPPORT PROGRAM



**ANNUAL REPORT
2001-2002**

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Editor's Note: In effort to transition from a calendar year report to a state fiscal year report, this Annual Report actually covers an 18-month time period; all of 2001 and the first half of 2002.

From Attorney General Hardy Myers

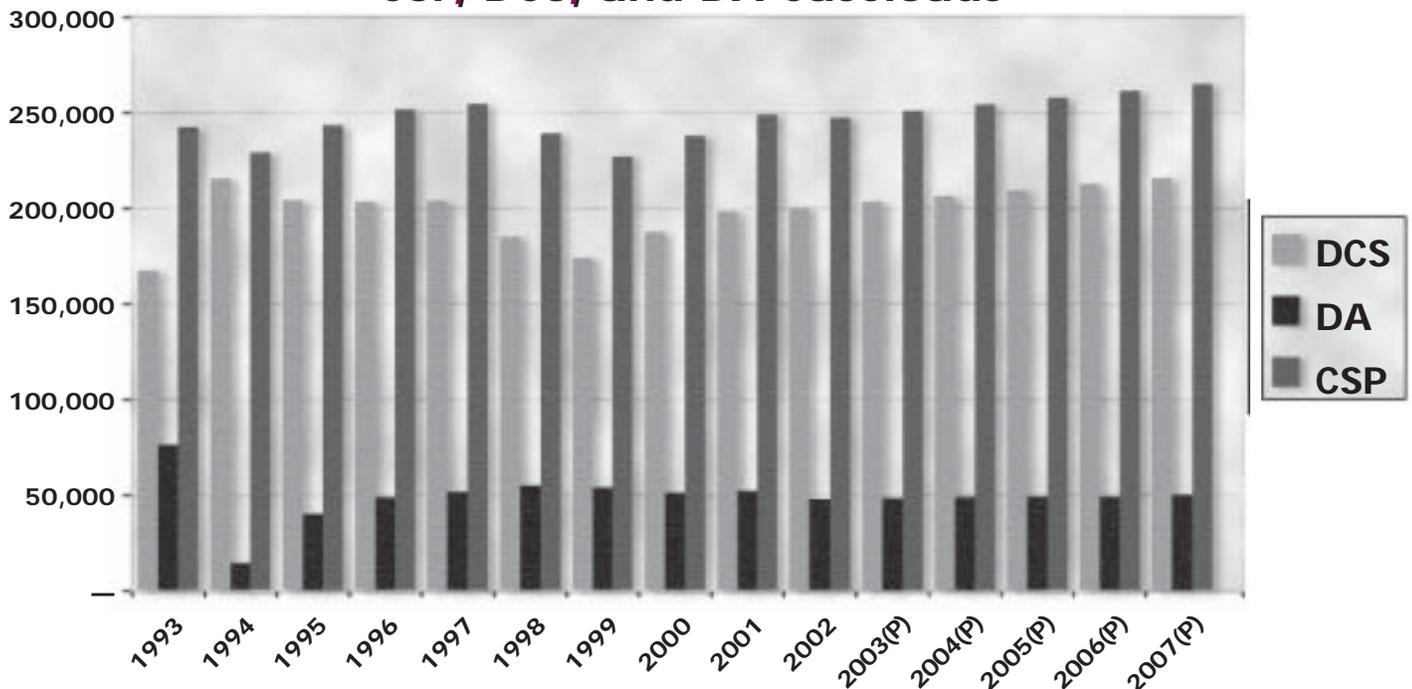
The Division of Child Support is an integral part of the Oregon Department of Justice. As the largest of the Department's seven divisions, it is uniquely positioned to impact Oregon's children and families. The Department is fortunate to be served by talented individuals committed to enhancing the lives of Oregonians.

The past year has been marked by a number of noteworthy changes and achievements. Principal among these is the ongoing localization of services from centralized offices to more locations statewide. These changes affirm our commitment to customer service and advance our efforts to develop collaborative relationships with our many partners who are committed to the support of children and families.

With each success comes new challenges and the year ahead promises many such tests. In partnership with the Department of Human Services, the Department of Justice will be seeking legislative approval of the transfer of the Child Support Program Director's Office from the Department of Human Services to the Division of Child Support. I am confident that this consolidation, if approved, will mean we are able to provide more effective and efficient services to Oregon's children and families.

The coming year holds great promise for the Division and the many Oregonians it serves. Our success is a reflection of our staff and I am profoundly grateful for the dedicated efforts of my colleagues in the Division of Child Support.

CSP, DCS, and DA Caseloads



Source: Oregon Child Support Program

As the Child Support Program Director, the Division of Child Support Administrator and the District Attorney Liaison, we are proud to be partners in the Child Support Program in Oregon. We are working together to improve the lives of children in Oregon.

Oregon leads the way in many areas of child support. We are leading the way in administrative process, Financial Institution Data Match (FIDM), collaborative partnerships with private collection agencies and pioneering legislation to adopt new concepts in Oregon prior to Federal mandates.

Customer service is a high priority. We have localized services in 28 county DA offices and 19 DCS offices located throughout the state. We applaud the efforts of our colleagues in the Division of Child Support and District Attorney offices and their commitment to improving the Child Support Program for families in Oregon.

We look forward to the future as we seek to consolidate the Child Support Program state services in Department of Justice. The continued collaboration between the State and District Attorney offices will ensure our future success.

*From Oregon
Child Support
Program
Director
Cynthia
Chinnock,
Division of
Child Support
Acting
Administrator
Bob David
and District
Attorney
Liaison
Roger Wong*



Mission

To help children receive financial support from both parents, and to foster the strengthening of families by connecting them to community services.

Principles

- We are guided by the *Best Interests Of Children*.
- We provide *Quality Customer Service* that helps families meet their needs and responsibilities with dignity and respect.
- We are dedicated to improving the *Self-Sufficiency, Health and Emotional Well-Being of Families*.
- We respect and value the *Diversity* of the Oregon child support professionals as our program strength.
- We recognize fostering and maintaining effective *Partnerships* are essential to the success of our mission.

Overview

The Child Support Program was established in Oregon in 1975 under Title IV-D of the Social Security Act and is a joint federal, state and local partnership. The Oregon Child Support Program consists of

three partners, the county District Attorneys, the Department of Justice, Division of Child Support and the Department of Human Services Child Support Director's Office. The county District Attorneys are responsible for



“private cases” (those which are not receiving public assistance) while the Division of Child Support provides services to families who are receiving or have received assistance in the form of cash assistance, health insurance, foster care or juvenile care.

The Oregon Child Support Program provides services to Oregon families by establishing paternity, establishing and modifying child support orders, enforcing child support orders, receipting and disbursing child support payments and establishing and enforcing cases in

which one parent resides in another state or country. Additionally, the Program provides other services such as the State Parent Locate Service, the State Disbursement Unit and the State Case Registry.

The majority of the Child Support Program offices use the administrative process to establish, modify and enforce child support orders. As a result, most contested case hearings are handled administratively by the hearing officers of the Employment Department, Central Hearings Officer Panel.



2001-2002 Accomplishments

Online Child Support Guidelines Calculator

The child support calculator program is based on the Oregon Child Support Guidelines in Oregon Administrative Rules 137-050-0330 to 137-050-0490 and debuted in June 2001. The easy-to-use program requires only

that the appropriate data fields be completed, and the program will handle the calculations. The amounts generated by this program should be considered estimates only—final child support orders are determined by the Oregon Child Support Program, a hearings officer, or the court.

The first phase of the calculator program provided for a standard calculation. Shared custody, split custody, a “print ready worksheets” button, and the application of rebuttals were added in subsequent phases.

Anyone can use the On-line Guidelines Calculator, by accessing <http://dcs.state.or.us/calculator/>. The web page includes links to a list of calculator definitions and the guidelines page which includes the Oregon Administrative Rules, the Division of Child Support Consolidated Rule Commentary, and the most recent economic studies (the scale used in child support determinations.)

To date, we have received great feedback from the courts and the public. Judges are more easily able to do support calculations from the bench and support calculations are more accessible for customers as well as the general public to do preliminary research.

The calculator page receives an average of over 1900 hits per week.

**Oregon Department of Justice
Division of Child Support**

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Child Support Guidelines Calculator: Regular Custody

This calculator is based on the Oregon Child Support Guidelines contained in Oregon Administrative Rule (OAR) 137-050-0330 through 137-050-0490 and the "Scale Used in Child Support Determinations" referenced in OAR 137-050-0490. To calculate an estimated support amount, fill in the unshaded boxes of this form and select the calculate button. See the Important Disclaimer at the bottom of this page.

Parent 1: _____ Parent 2: _____	Parent 1 (primary physical custodian)	Parent 2	Combined
Number of Joint Children in Regular Custody of Parent 1:	<input type="text" value="1"/>		<input type="text" value="1"/>
Parent 1 on Temporary Assistance for Needy Families (TANF):	<input type="text" value="No"/>		
Gross Monthly Income:	<input type="text" value="0"/> \$/mo	<input type="text" value="0"/> \$/mo	
Spousal Support Received:	<input type="text" value="0"/> \$/mo	<input type="text" value="0"/> \$/mo	
Spousal Support Paid:	<input type="text" value="0"/> \$/mo	<input type="text" value="0"/> \$/mo	
Number of Nonjoint Children:	<input type="text" value="0"/>	<input type="text" value="0"/>	
Nonjoint Child Credit:	<input type="text" value="0"/> \$/mo	<input type="text" value="0"/> \$/mo	
Adjusted Gross Monthly Income:	<input type="text" value="0"/> \$/mo	<input type="text" value="0"/> \$/mo	<input type="text" value="0"/> \$/mo
Percentage Share of Income:	<input type="text" value="0"/> %	<input type="text" value="0"/> %	
Social Security or Veteran's Benefits Received for Joint Child(ren):			<input type="text" value="0"/> \$/mo
New Adjusted Gross Monthly Income:			<input type="text" value="0"/> \$/mo
Basic Child Support Obligation:			<input type="text" value="0"/> \$/mo
Social Security or Veteran's Benefits Received for Joint Child(ren):			<input type="text" value="0"/> \$/mo
Joint Children Under Age 13 Plus Children With Disabilities Who Require Child Care:	<input type="text" value="0"/>		
Child Care Costs / Net Costs:	<input type="text" value="0"/> \$/mo		<input type="text" value="0"/> \$/mo
Medical Expenses (Do NOT include Insurance Costs):	<input type="text" value="0"/> \$/mo		<input type="text" value="0"/> \$/mo
Total Child Support Obligation:	<input type="text" value="0"/> \$/mo	<input type="text" value="0"/> \$/mo	<input type="text" value="0"/> \$/mo
Health Insurance Costs (pro rata cost for Joint Child(ren)):	<input type="text" value="0"/> \$/mo	<input type="text" value="0"/> \$/mo	
Percentage Share of Health Insurance (total cannot exceed support obligation):	<input type="text" value="0"/> \$/mo	<input type="text" value="0"/> \$/mo	
Adjusted Child Support Obligation (\$50 Minimum Order):		<input type="text" value="0"/> \$/mo	
Parent 2's Income Available for Support (Adjusted Gross Income Minus 17%):		<input type="text" value="0"/> \$/mo	
Presumed Child Support Obligation:		<input type="text" value="0"/> \$/mo	(\$50 Minimum)
<input type="button" value="Calculate"/> <input type="button" value="Reset"/>			Print Ready Worksheets
<small>If Presumed Child Support Obligation is Inappropriate or Unjust, Proceed to Rebuttal Evaluation (Click Here)</small>			

2001-2002 Accomplishments

Other Website Improvements

The DCS website has become an increasingly valuable tool for Child Support Program staff, partners, private practitioners and the public seeking child support information. From October 2001 through July 2002 the DCS website (www.dcs.state.or.us) received over 2.6 million hits, more than seven (7) times the number of hits for a similar time period last year. In addition to the Child Support Guidelines Calculator, the increase in hits are due, in part, to several new features that have been added to the DCS website:

Family Law Resource List

The Family Law Resource List has been added to the DCS website. This list is intended to provide families with information regarding resources available for assistance in family law matters that are not provided by the Oregon Child Support Program, including mediation and expedited parenting time enforcement.

Employer New Hire Reporting

The Employer New Hire Reporting (ENHR) program added a page to the DCS website November 2001 located at <http://dcs.state.or.us/employers.htm>. This page is a resource for employers and contains answers to frequently asked questions, a link to the ENHR brochure and the ENHR reporting form. From November 2001 to August 2002 the ENHR page received over 5,000 hits.

Verifying Child Support Program order information or pending legal action

Parents or caretakers who are initiating legal actions on their own (pro se), or through their attorney, to establish or modify a child support order are required by state law to notify the Child Support Program when child support rights of one of the parents or of a child of both parents have been assigned to the state. The Child Support Program will be adding a feature to their website in December 2002 that will inform parents and caretakers how to determine whether child support rights have been assigned to the state and whether a legal action is already pending. This web page will include a definition of "child support rights" and provide directions on how to contact the Child Support Program in order to obtain the necessary information.



2001-2002 Accomplishments

Services to Limited English Proficiency Communities and Latino Outreach

The Child Support Program (CSP) continues to proactively accommodate limited English proficiency (LEP) populations. CSP forms are translated into other languages by contractors. We are adding bilingual staff around the state to assist LEP customers. The Child Support Program uses language line services for interpretations. CSP staff partner with affiliate organizations to refer customers for services such as English as a Second Language classes, immigration classes, tax assistance and mediation/alternative dispute resolution services.

Representatives from the Child Support Program attend regular community meetings of service providers to LEP customers, as well as collaborate with other agencies to arrange conferences which assemble people from various linguistic and cultural backgrounds (Latino Youth Summit, Male Youth Summit, Polk County Girls Summit, YWCA Diversity Conference, etc).

The State's largest language usage other than English is Spanish. The Child Support Program is committed



to reaching out to its Spanish speaking customers. Child Support Program staff continue to participate in the monthly Carousel of Information forums, Annual MEChA Leadership Conference and Annual César E. Chávez Leadership Conference. The Carousel of Information is a joint partnership with the Mexican Consulate's Office and other State agencies to deliver program information in Spanish to Mexican nationals living and working in Oregon. Both the Annual MEChA and César E. Chávez Leadership Conferences bring together young Latino students from around the State to provide information, motivation and an opportunity for attendees to gain skills to help them prepare for the future.

The Child Support Program acknowledges we have only begun to provide these more diverse services and is committed to continuing improvements in this area.



2001-2002 Accomplishments

Media Campaign



The media campaign was developed to increase awareness of the Division of Child Support and our mission to support families. It was also a way for the public and potential partners to access information about our services. Three strategies were developed; one for the metropolitan areas in the Willamette Valley, a second for smaller communities and finally a strategy to reach all Oregon and SW Washington residents.

Willamette Valley Metro Area:

Exterior and interior bus ads began appearing in June 2001 and ran for several weeks. Poster sized copies were distributed throughout the state. It is estimated that 94% of adults in these communities saw our message. The DCS Website (www.dcs.state.or.us) saw a 49% increase in hits after the media campaign started.

Smaller Communities: Eight theaters with a total of 45 screens in Benton, Deschutes, Lane, Lincoln, and Linn Counties ran ads prior to each movie containing information about our services. It is estimated that the movie theater ads reached approximately 65,000 people per week.

Oregon and SW Washington:

Due to a generous donation from Safeway, the DCS logo, phone and website address appeared on Safeway grocery bags beginning June 2001. All stores in Oregon and Southwest Washington received shipments and distributed an estimated 15.8 million bags with the promotional message.

2001-2002 Accomplishments

Teen Pregnancy Prevention Activities

The Child Support Program is working collaboratively to reduce the percentage of teen pregnancies in Oregon. The percentage has successfully been reduced from 17.2% in 1998 to 14.0% in 2000. The Child Support Program sponsored our first teen fair in Salem, Oregon and has co-sponsored nine teen pregnancy prevention events in the past two years. Our partnerships bring awareness, education and support for teen pregnancy prevention efforts.

The second annual statewide M-Power'd Teen Boys Summit was held May 2001 on the Oregon State University campus. Like the 2000 summit, this all day summit was a huge success. Sixth through ninth grade boys from throughout Oregon participated in activities designed to raise the boys'

awareness of the male role in pregnancy prevention, enhance their decision making skills and help them learn to make healthy choices with regard to relationships and sexual involvement. To relate better on a peer level, male students from colleges and universities around Oregon facilitated the breakout sessions for the teen boys.

Pendleton DCS hosted a local Teen Male Summit in 2001 in Pendleton for 450 9th-grade male teens. The local Teen Male Summit presented general teen pregnancy prevention information, similar to the statewide Teen Male Summit, and included a focus on issues faced by male teens in Central and Eastern Oregon. Pendleton DCS has also taken this information into local high schools and has expanded it to include teen girls.



Fatherhood Activities

The fatherhood initiative projects work toward making changes related to evaluating an obligor's ability and willingness to pay child support. By providing staff with knowledge of local resources available to fathers, they are better able to work with fathers to enhance their ability to pay child support. The Child Support Program actively pursued and will continue to form collaborative partnerships to help fathers obtain adequate employment. The Child Support Program also worked with legal and family law staff to provide these customers with information on low cost legal services and court sponsored parental access programs.

Federal Horizon/Focus on Fatherhood – At the federal level much discussion is taking place to encourage state child support programs to invest resources and energy on fatherhood issues. The Oregon Child Support Program continues to work with families and other agencies to foster responsible fatherhood. Some examples of 2001-2002 projects include:

- DA and DCS staff participating in "The Family Zone", a project in Marion County focusing on working with obligated parents to help them pay support.
- A "Positive Employment Program" in which DCS staff refer obligated parents to a partner program helping them to gain employment.
- The "Fatherhood Initiative Project" where DCS refers obligated parents to state and local community job skills training, job search opportunities and other activities designed to assist these parents in obtaining gainful employment.
- The "Single Solutions" project in Bend where DCS and DHS assist families in obtaining food stamps.



2001-2002 Accomplishments

Tribal Partnerships

The Child Support Program has made partnering with the nine federally recognized Oregon tribes a priority. Under the 1996 Personal Responsibility and Work Opportunity Reconciliation Act (PRWORA), commonly known as welfare reform, tribes were authorized to create their own Temporary Assistance to Needy Families (TANF) programs. Two tribes, the Klamath and the Siletz, have created their own TANF programs and the Division of Child Support (DCS) continues to work

closely with them to help these families toward self sufficiency by providing Child Support Program services. Eight out of nine Oregon tribes are honoring income withholding orders sent by the Oregon Child Support Program and dialogue continues with the ninth tribe to address issues regarding income withholdings. Local Child Support Program liaisons are committed to keeping communication open with each tribe.



Incarcerated Parents

The Division of Child Support (DCS) continues to work with the Department of Corrections Transition Project to identify and help eliminate barriers inmates face as they reenter the community. Child Support Program information is provided at the Coffee Creek Correctional Institution, where all incoming inmates from around the state receive their initial orientation. All inmates processed through Coffee Creek receive information on their child support rights and responsibilities as well as forms to request modification of their orders. Work is also progressing on a plan to provide services to incarcerated mothers as they have significantly different issues than fathers. Child Support Program staff make regular presentations inside several county jails and prisons to assist inmates with their child support issues. Roseburg DCS has taken on several partnering activities including:

- Partnering with DHS/Self-Sufficiency Program in Coos County to continue child support presentations to the Summit "boot camp" program at Shutter Creek Correctional Institute.
- Partnering with Parole and Probation to promote child support awareness to inmates in Coos and Curry County jails



involved in the Breaking Barriers program to assist offenders sentenced under Senate Bill 1145 (1995) to create positive outcomes through changed thinking and behavior.

- Collaborating with Parole and Probation's new Day Reporting facility to work with former inmates who are transitioning back into society. Former inmates are required to cooperate with the Child Support Program and will be held accountable for their support obligations.

2001-2002 Accomplishments

Recognition

Child Support Program Director, Cynthia Chinnock, represents Oregon as a board member of the National Child Support Enforcement Association (NCSEA). As a board member, Cindi, had the honor of presenting the NCSEA award for Outstanding Manager for 2001 to Bob David, DCS. Oregon applauds Bob for his unwavering commitment to the DCS mission.

Oregon also has representatives on the Western Interstate Child

Support Enforcement Counsel (WICSEC) board and will host the Annual WICSEC conference in Portland, Oregon in October 2002. The Oregon Child Support Program is also gaining positive attention from the federal office related to some of our positive and progressive legislation. Representatives from Oregon have been personally invited to Washington DC to give presentations on our legislation.



Program Performance

Paternity Establishment

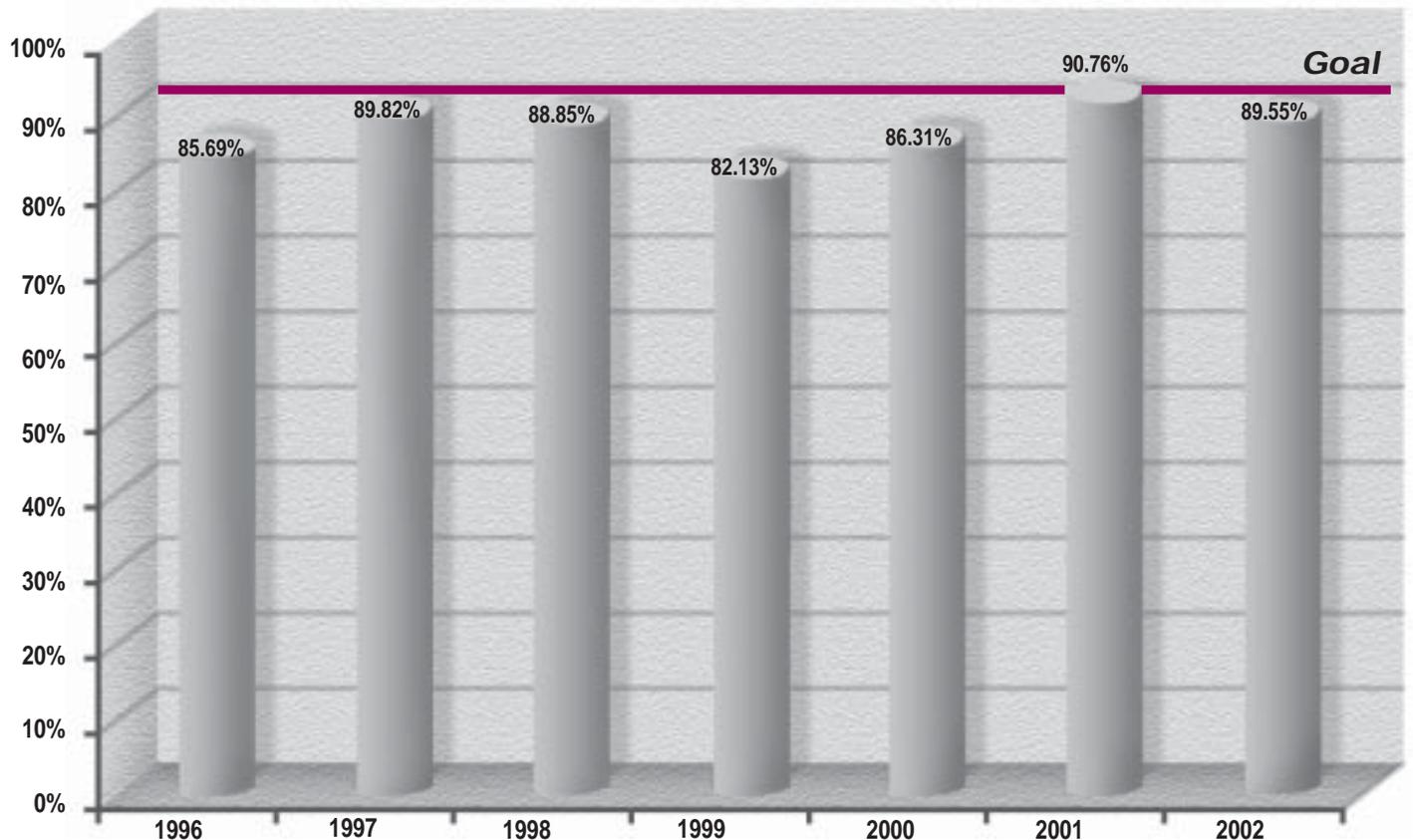


In State Fiscal Year (SFY) 2001, 13,640 children were born out of wedlock in Oregon¹. Paternity was established for 12,379 children of those children¹ through the Voluntary Acknowledgment Program and through filiation proceedings initiated by the Child Support Program. This is a 90.76% rate of paternity establishment in

out of wedlock births compared to a 74% establishment rate in 1994. For SFY 2002, Oregon is reporting a paternity establishment rate or 89.55%.

¹ Source: Center for Health Statistics, DHS

Number of Paternities Established as a percent of Unwed Births

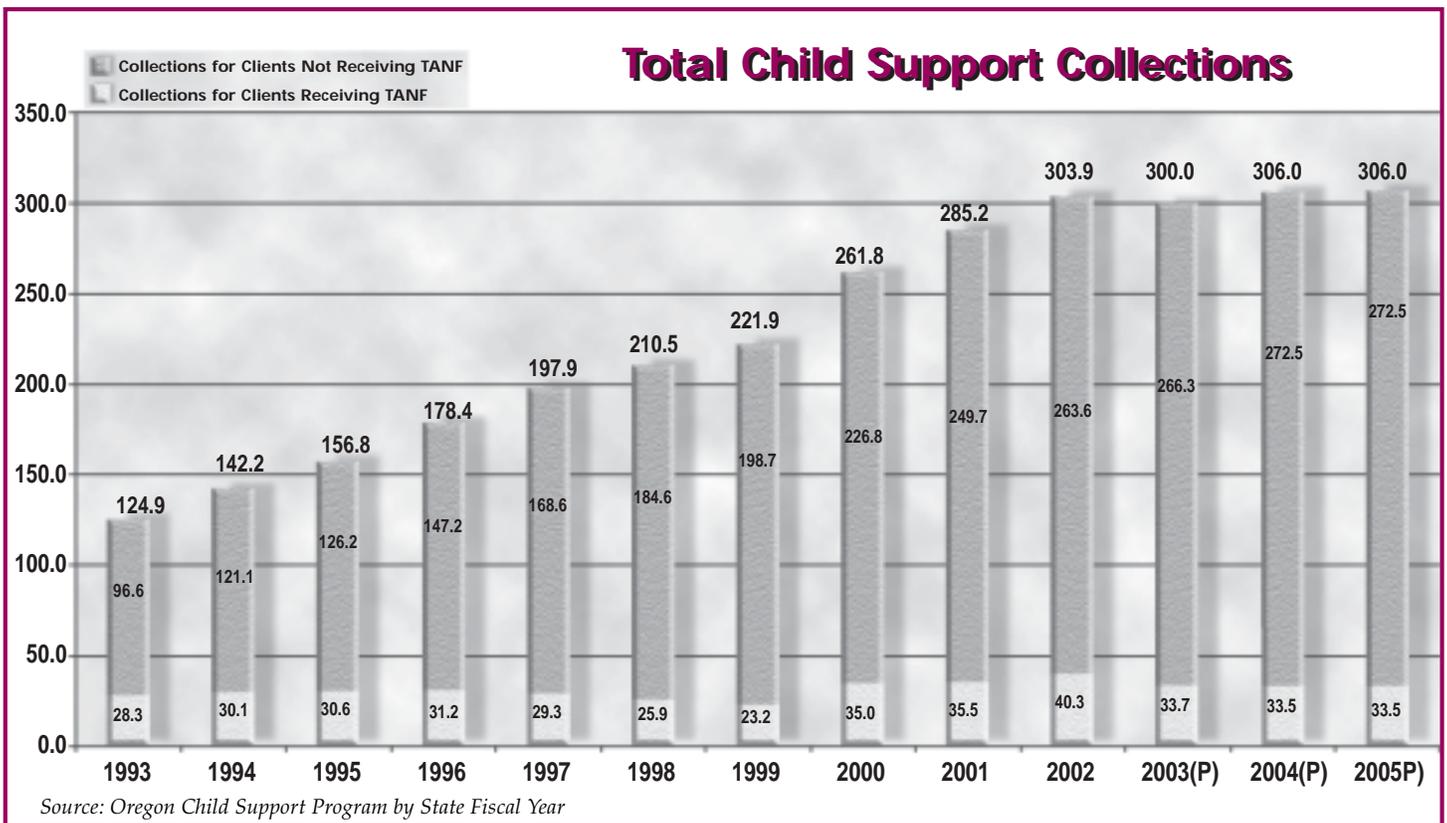


Source: Center for Health Statistics, DHS by State Fiscal Year

Program Performance

Child Support Collections

Total collections for SFY 2002 were \$303.9 million, which includes \$40.3 million recovered on cases where the children were in state custody or receiving cash public assistance (TANF) grants. \$263.6 million was sent directly to the families.

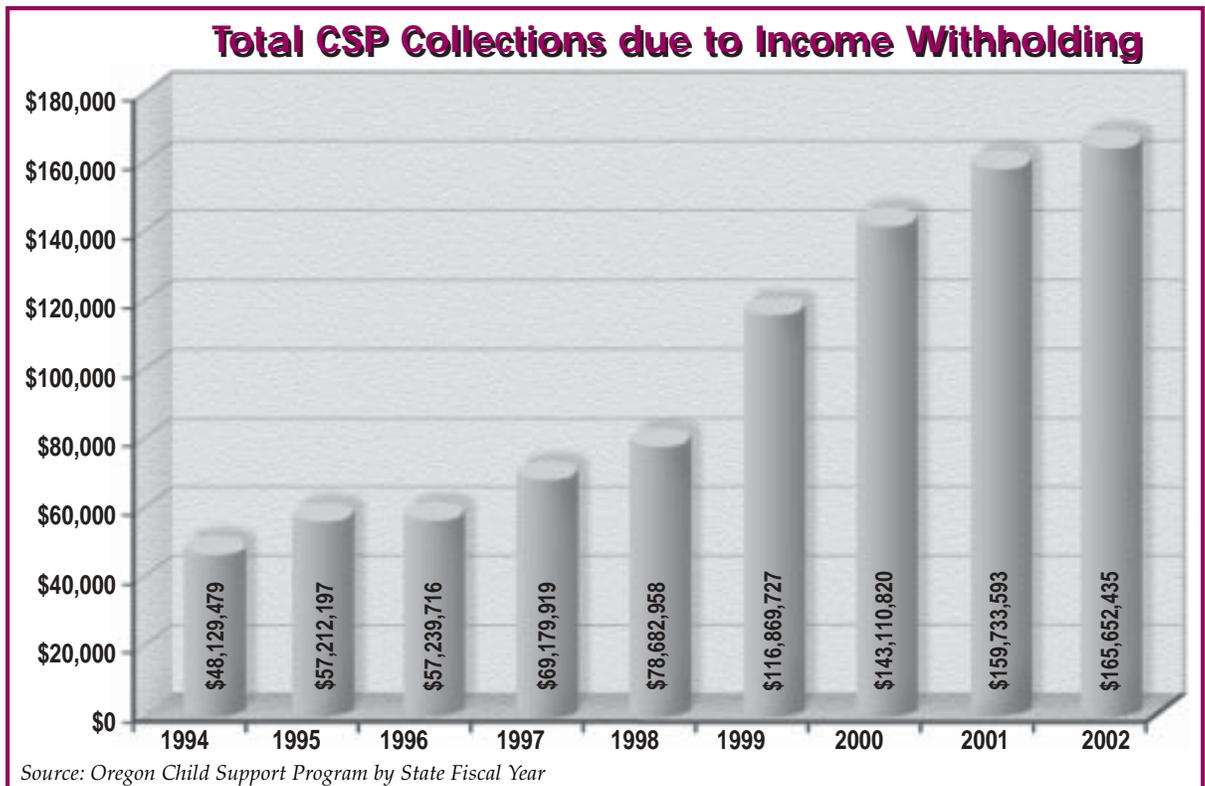


Note: Future collections are projected slightly lower than current levels because child support collection trends tend to lag one year behind economic performance. Collections may be reduced if people continue to be unemployed and unemployment compensation benefits are exhausted. Additionally, revenue from tax offsets may be lower because obligors have reduced taxable income during recessionary years and it is unlikely the state will issue tax refund "kicker" payments.

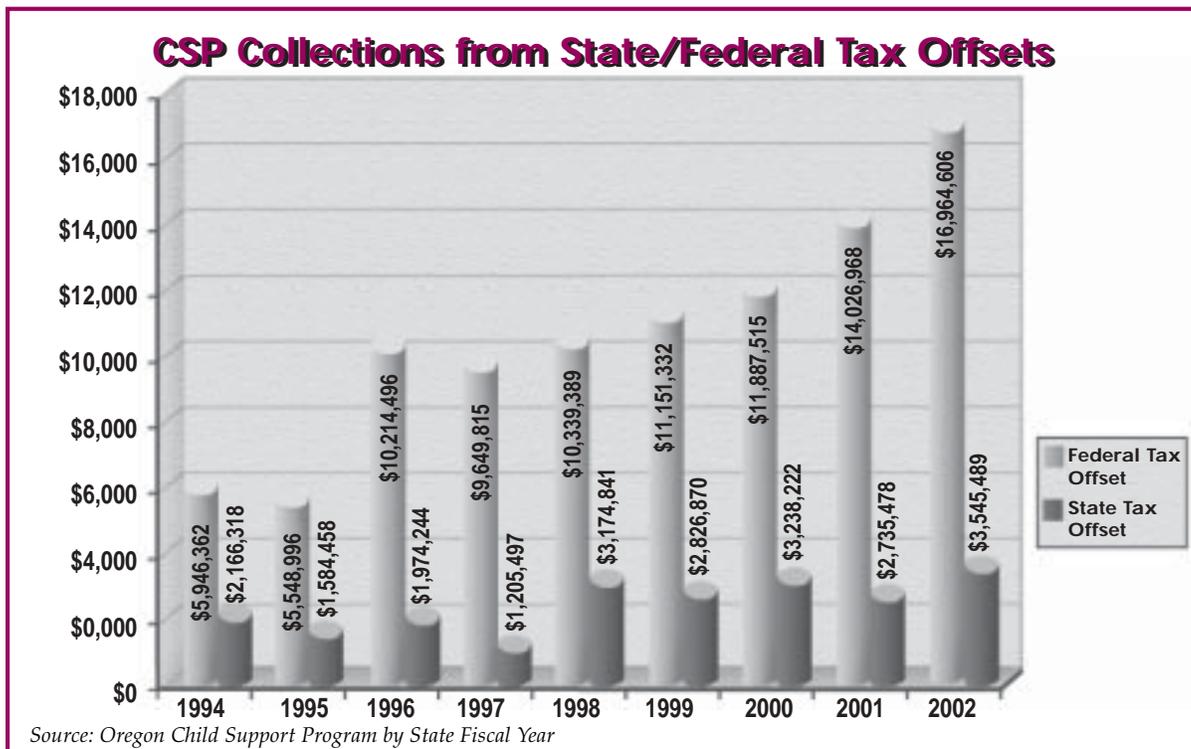
Program Performance

Child Support Collections Con't

In SFY 2002 \$165,652,435 was collected by income withholding.



Note: The increase of Child Support Program collections due to income withholding saw a dramatic increase starting in 1999. This coincided with the implementation of the Employer New Hire Reporting program as required by federal welfare reform.

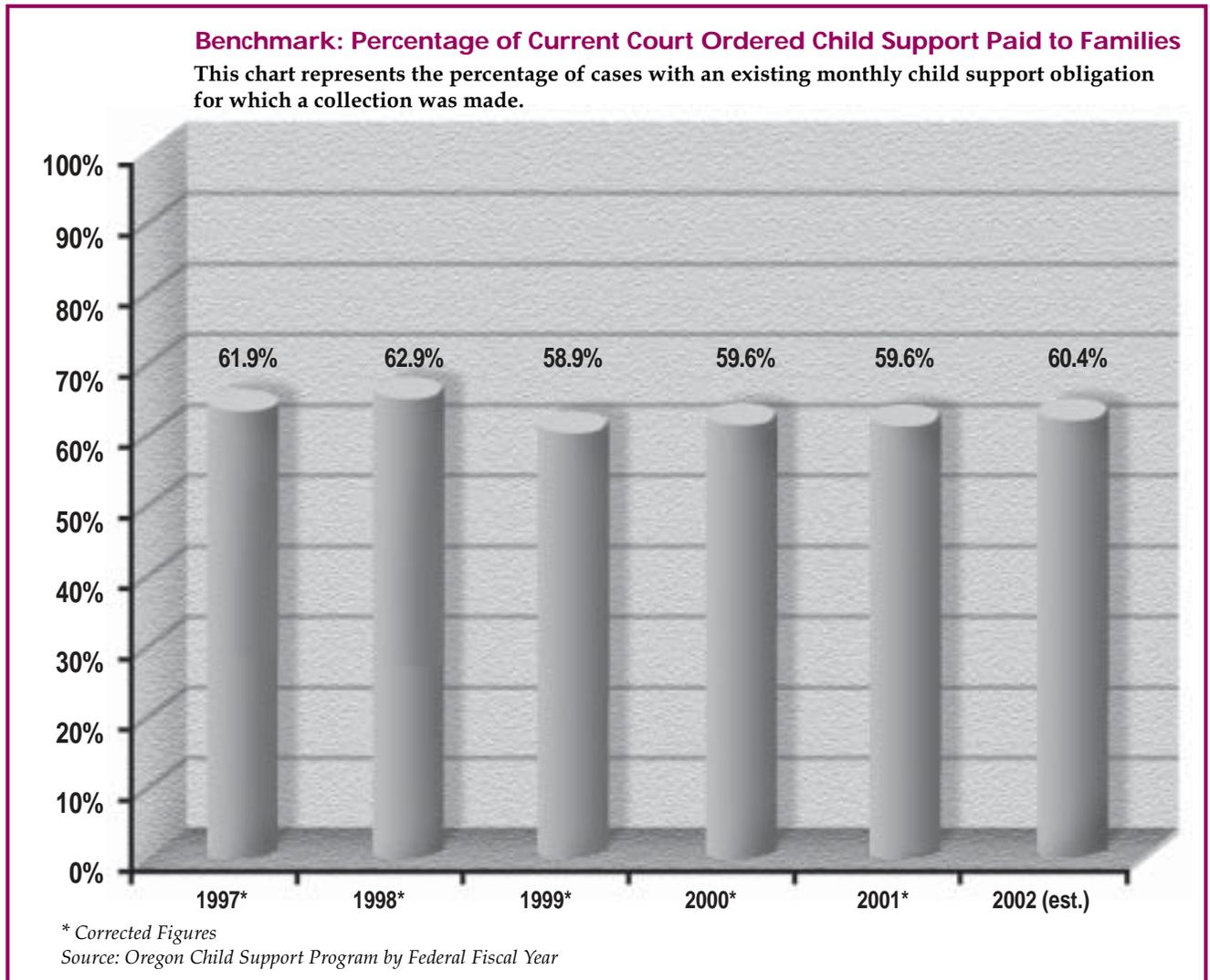


In SFY 2002, \$3,545,489 was collected through State Tax Offset and \$16,964,606 through the Federal Tax Offset Program.

Note: State Tax Offset collections are slightly higher for years in which the State of Oregon issued a "kicker" rebate to taxpayers.

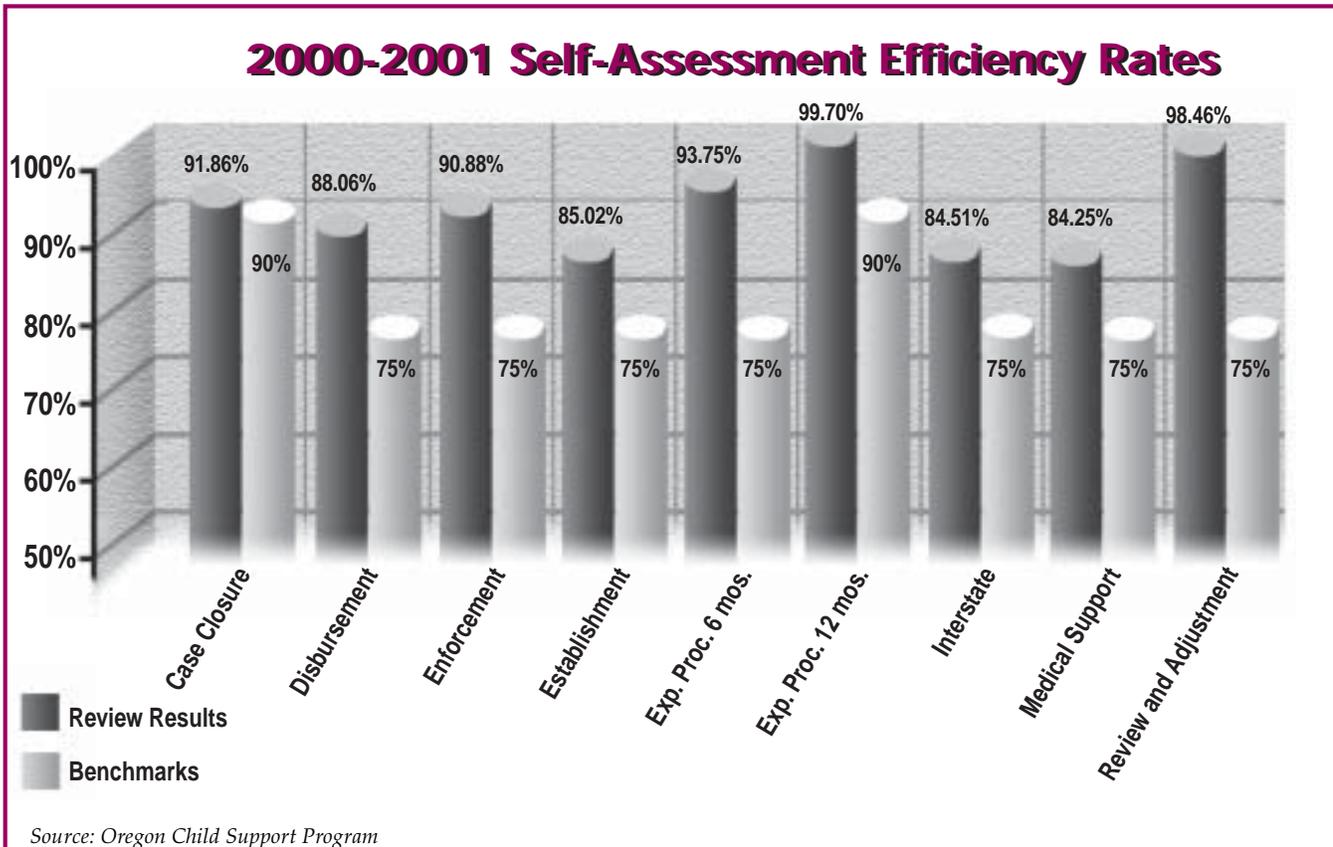
Program Performance

State Benchmark



Program Performance

Federal Benchmarks



Oregon surpassed the federal benchmarks in all of the eight categories due to an aggressive action plan put in place after the 1999-2000 Federal Self-Assessment. Continued monitoring and adjusting of the plan has resulted in improvement of the performance outcomes of Case Closure, Disbursement and Establishment.

Oregon continues to evaluate areas of improvement even though federal benchmarks have been met. By using the strengths, skills and resources of all partners, Oregon will continue to meet the goals of the Child Support Program by providing services efficiently and effectively and with quality customer service.

2001 Legislative Summary

The Oregon Child Support Program sponsored four bills in 2001 and tracked over 65 bills sponsored by Legislators and others that could have a direct or indirect impact on child support in Oregon. In the end, 15 bills needed some degree of implementation by the Oregon Child Support program.

Highlights from the 2001 Legislative Session are:

- District Attorneys were added to the statutory exemption allowing Program staff to share certain accounting information with a represented party. (SB 338)



Oregon State Capitol Building

- ORS 25.245 was expanded to add out of state and tribal assistance payments to assistance payments which may qualify an obligor for suspension of child support. (SB 339)
- Oregon Department of Fish and Wildlife may exempt any non-permanent and non-fee based license applicants from the requirement to provide their social security number on the application. (SB 339)
- The word “payment” was removed from the phrase “payment agreement” to allow for flexible compliance agreements in avoiding license suspension. (SB 340)
- Statutes relating to garnishments were revised and re-organized. (HB 2386)
- An exception to mandatory income withholding for child support was added for children in foster care or Oregon Youth Authority. (HB 2392)
- The Department of Justice may redirect obligee payments to and partner with a private collection agency when specific conditions are met. (HB 2801)
- The court may now order that a portion of a forfeited security deposit (bail posted in a criminal proceeding) be applied to a defendant’s child support judgment. (HB 3357)

District Attorney Listing

Baker County
1995 3rd St, #320
Baker City, OR 97814
541-523-6414

Benton County Courthouse
120 NW 4th St, 3rd Floor
Corvallis, OR 97330
541-766-6817

Clackamas County
Family Support Division
619 Madison St, Ste 106
Oregon City, OR 97045
503-655-8469

Clatsop County Courthouse
PO Box 149
Astoria, OR 97103
503-325-2716

Columbia County
328 County Courthouse
St. Helens, OR 97051
503-397-1105

Coos County
Coos County Courthouse
250 N. Baxter St
Coquille, OR 97423-1852
541-396-3121

Crook County
Crook County Courthouse
300 NE 3rd St
Prineville, OR 97754
541-447-8153

Curry County
Child Support
PO Box 746
Gold Beach, OR 97444
541-247-3215

Deschutes County
c/o Bend DCS
1001 Emkay Dr, Ste A
Bend, OR 97702
541-388-6141

Douglas County
PO Box 1006
Justice Bldg, Room 204
1036 SE Douglas St
Roseburg, OR 97470
541-673-2202

Gilliam County
c/o Bend DCS
1001 Emkay Dr, Ste A
Bend, OR 97702
541-388-6141

Grant County
201 S. Humbolt, Ste 100
Canyon City, OR 97820
541-575-0146

Harney County
450 N. Buena Vista
Burns, OR 97720
541-573-8300

Hood River County
c/o Bend DCS
1001 Emkay Dr, Ste A
Bend, OR 97702
541-388-6141

Jackson County
Jackson County Courthouse
717 W. 10th St
Medford, OR 97501
541-774-8186

Jefferson County
c/o Bend DCS
1001 Emkay Dr, Ste A
Bend, OR 97702
541-388-6141

Josephine County
Family Support Division
301 NW "F" St Room 20
Grants Pass, OR 97526
541-474-5206

Klamath County
Physical: 403 Pine St, 2nd Fl
Mail: 305 Main St
Klamath Falls, OR 97601
541-883-4265

Lake County
c/o Medford DCS
39 N Central
Medford, OR 97501
541-776-6043

Lane County
Family Law Division
675 Oak St Ste 320
Eugene, OR 97401
541-682-4517

Lincoln County
225 W Olive St, Room 106
Newport, OR 97365
541-265-4173
541-265-4174

Linn County
c/o Albany DCS
118 Second Ave SE Suite B
Albany, OR 97321
541-967-2028

Malheur County
251 "B" St W
Vale, OR 97918
541-473-5133

Marion County
Support Enforcement Division
P.O. Box 14500
555 Court St, Ste 3237
Salem, OR 97309-5036
503-588-5152

Morrow County
PO Box 664
Heppner, OR 97836
541-676-5625

Multnomah County
Support Enforcement Division
1120 SW 5th Ave Ste 1530
Portland, OR 97204
503-988-3150

Polk County
Polk County Courthouse
850 Main St
Dallas, OR 97338
503-623-9269

Sherman County
c/o Bend DCS
1001 Emkay Dr, Ste A
Bend, OR 97702
541-388-6141

Tillamook County
201 Laurel Ave
Tillamook, OR 97141
503-842-3411

Umatilla County
216 SE 4th
Pendleton, OR 97801
541-278-6281

Union County
1007 4th St
LaGrande, OR 97850
541-963-1028

Wallowa County Courthouse
101 S. River, Room 201
Enterprise, OR 97828
541-426-4543

Wasco County
511 Washington St, Room 304
The Dalles, OR 97058
541-296-4612

Washington County
Child Support Enforcement
150 N First Ave
Hillsboro, OR 97124
503-846-8759

Wheeler County
c/o Bend DCS
1001 Emkay Dr, Ste A
Bend, OR 97702
541-388-6141

Yamhill County
Family Support Division
535 E 5th St, Room 23
McMinnville, OR 97128
503-434-7511

DCS Listing

Albany DCS
118 2nd Ave SE, Ste B
Albany, OR 97321
541-967-2028

Bend DCS
1001 SW Emkay Dr, Ste A
Bend, OR 97702
541-388-6141

Corvallis DCS
806 NW Buchanan Ave, Bldg A
Corvallis, OR, 97330-6218
541-757-4222

Cottage Grove DCS
305 Coop Ct,
Cottage Grove, OR 97424
541-942-9186

Eugene DCS, McKenzie Center
2885 Chad Dr
Eugene, OR 97408
541-686-7834

West Eugene DCS
2175 W 7th Ave
Eugene, OR 97402
541-686-7833

Medford DCS
39 N. Central Ave
Medford, OR 97501
541-776-6043

Milwaukie DCS
4252 SE International Way, Ste B
Milwaukie, OR 97222
503-872-6825

Oregon City DCS
PO Box 2230
315 Beaver Creek Rd
Oregon City, OR 97045
(503-657-2111

Pendleton DCS
700 SE Emigrant, Ste 100
Pendleton, OR 97801
541-276-6932

Portland DCS
1515 SW 5th Ave, Ste 415
Portland, OR 97201
503-229-5706 or 503-229-5825

East Portland DCS
10142 SE Washington St
Portland, OR 97216-2426
503-257-4300

Roseburg DCS
723 SE Main
Roseburg, OR 97470
541-440-3357

North Salem DCS
3200 Lancaster Dr NE
PO Box 18209
Salem, OR 97305-8209
503-378-3636

South Salem DCS
3200 Lancaster Dr NE
PO Box 18209
Salem, OR 97305-8209
503-378-3636

West Salem DCS
1495 Edgewater St NW, Ste 120
Salem, OR 97304
503-378-4489

Springfield DCS
101 30th St
Springfield, OR 97478
541-726-3525

Tigard DCS
10777 SW Cascade Blvd
PO Box 230549
Tigard, OR 97281-0549
503-670-9775 X 301

DCS Administration
494 State St SE, Ste 300
Salem, OR 97301
503-986-6166

State Parent Locator Service
1495 Edgewater St NW, Ste 120
Salem, OR 97304
503-373-7300